

ROYAL TRUCK TRAINING ACADEMY

REFUND POLICY

Royal Truck Training Academy

Non-Refundable Tuition & Fees Policy

Royal Truck Training Academy (“the Academy”) maintains a clear and transparent **Non-Refundable Tuition and Fees Policy** to ensure students understand their financial commitments prior to enrollment. This policy applies to all programs, courses, and training services offered by the Academy.

2. Tuition Payments (Non-Refundable After Enrollment)

Once a student signs the Enrollment Agreement and the program begins, **all training paid becomes non-refundable**. This includes:

- Up-front tuition payment
- Employer-sponsored or third-party payments

Students are responsible for the full cost of the program once training begins.

*Prices may differ from websites prices due to social events, public holidays, weekends, discounts etc please contact the academy to confirm.

3. Student-Initiated Withdrawal

If a student voluntarily withdraws **before the course start date**, only deposit may be refunded, provided the student submits written notice at least **5 days prior** to the start date.

If a student withdraws **on or after the course start date, no refunds** will be issued for any reason, including but not limited to:

- Personal scheduling conflicts
- Transportation issues
- Change of interest or career goals
- Health conditions

4. Dismissal or Termination by the Academy

If a student is dismissed for, behavioural, or safety violations, **no refund will be issued**, and the student remains responsible for any outstanding training balance.

5. Program Rescheduling

Students may request to reschedule, subject to availability. Approval is not guaranteed. Rescheduling does **not** entitle the student to a refund.

6. Failure to Attend / No-Show Policy

Students who fail to attend the course on the scheduled start date without prior written communication will be considered **no-shows**. **No-show students forfeit all payments** and may be required to re-pay full tuition to enroll in a future training session.

7. Third-Party or Government Funding

Payments made by external funders (employers, etc.) are subject to the funding agency's rules; however, **the Academy's non-refundable policy still applies**, and students are responsible for any portion not covered by the funder.

8. Force Majeure / Unforeseen Circumstances

In the event the Academy must reschedule training due to weather, emergencies, or operational issues, training will be **rescheduled**, not refunded

9. Acknowledgment

By signing the Enrollment Agreement, the student acknowledges that:

- They have read, understood, and agreed to this Non-Refundable Policy.
- They understand that once training begins, **no refunds** will be issued under any circumstance.
- They assume full financial responsibility for all tuition and fees.

Student Signature: _____

Full Name: _____

Date: / /